

The Park at Quail Creek, HOA Community Newsletter

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Austin Police Department Alert Network

The Alert Network allows the Austin Police Department to instantly update you about crimes, emergencies and other important information. All alerts are delivered via e-mail as well as by text message to your cell phone.

To Sign Up for Alerts:

1. Go to www.citizenobserver.com/registration.jsp

2. Fill out the form and you're done

*Please note that CitizenObserver is a secure website and protects your privacy (per the City). For more details please review the CitizenObserver privacy policy. The purpose of a newsletter is to provide specialized

information to a targeted audience. Newsletters can be a great way to market your product or service and also can create credibility and build your organization's identity among peers, members, employees, or vendors.

Anonymous Communication between the public and local law enforcement:

Possibly the biggest benefits of the network is the way it makes two-way communication possible between law enforcement and the public. As we the public learn more about fugitives, missing persons and unsolved cases we can provide anonymous tips via text

message or the web directly to the agency. There is no need to sign up for alerts to text a tip. Between law enforcement and the public. As we the public learn more about fugitives, missing persons and unsolved cases we can provide anonymous tips via text message or the web directly to the agency. There is no need to sign up for alerts to text a tip.

To Text an Anonymous Tip:

1. Text "APD" and your message tip to: tip411 or 847411
2. Austin PD may reply to your message asking for additional information.
3. Text "stop" to end the dialogue.

Contact the Austin City Council and Address Concerns about On-Going Issues Surrounding the Park at Quail Creek

Please go to the following website to email the entire Austin City Council:
<http://www.ci.austin.tx.us/council/groupemail.htm>

Please write to the City Council and voice your concerns, complaints and frustration with the situation in regards to the transients (living under the bridges-damming them up with mattresses, shrubbery, etc, living in the woods adjacent to the Park leaving trash about and starting fires, etc.), as well as the prostitutes (coming on to the property to conduct their business) and the drug dealing and use. All of these things directly affect the Park, its residents and the environment in which you live and property values. If you are concerned, make your voice heard by sending an email the Austin City Council directly; things are unlikely to change unless we do.

311- City of Austin Work Orders/Tickets



Please remember that all pets are required to be on a leash at all times and that you are required to clean up their waste from the common area - every time!



NACA Newsletters

These newsletters are available each month in a box located on the wall by the front doors to the Rec. Center if you'd like to pick one up at your convenience.

Trash- East Side Drain:

The City has been contacted several times about cleaning up the trash along the East side drain. The trash primarily stems from the Rutland Market. In speaking with a man named Dino at the City, he has told the Rutland Market owners that they must clean it up or they will be fined. Dino is also going to see can utilize people who are serving community service to have the area cleaned in the interim. The ticket # on this case is 135982.

Concrete - East Side Drain:

The City has been contacted about repairing the large section of concrete that has washed away near Rutland and are working on getting crews to repair it. The ticket # on this case is 129948. The City states that a crew will be out to repair it.

West Side - Creek/Bridge

The City has been contacted about the debris under the

bridge that some transients put there (i.e. a mattress, trash, shrubbery) so that when we do get that down pour, with Hurricane Season upon us, it won't damn up.

East Side Fence: We have been working with the City for several years now trying to get the owners of the East side fence to repair/replace it. The City made it very clear in our conversation on 8-14-09 that they do not enforce code on fencing based on what it looks like, only if it's a hazard. The City then went on to clarify what they mean by a commercial entity having to screen a fence, it was not properly stated before. A commercial property has to screen fences in certain situations for light, noise, etc. and furthermore it is to be screened on their side - not the neighboring property. Diana Schmidt at Code

Enforcement (case # 09064467) states Hoop Zone says as of 8-13-09 that they will do repairs to their section by the end of next week. If they do not then it will go to court. The section of fence just North of Hoop Zone & their fence towards the "Y" is owned by commercial entities but the lots are un-improved therefore, per the City, there is no commercial structure or lighting requiring any screening. Although this section may indeed be an eyesore, the City does not find that it is a hazard so they are not going to enforce anything on that section of fence at this time. We will have to look at planting vegetation, shrubbery, bamboo, something on this side to screen the dilapidated fence from the Park residents view.

Gardening Group

A few residents have expressed an interest in starting up a gardening group. We are not sure at this time what that will entail, however, the Board of Directors will be looking into. It will not replace ACC but would be more of a supplement to the ACC. If you are interested please send an e-mail or make a call to Holly (contact info is on the reverse side).

If you do voluntarily water trees, hot spots, etc. please be sure that the water spigot is turned off before walking away (please don't leave hose running and come back later.

Poison Ivy Update

Proscape treated the poison ivy along the east side fence on Covey Ridge and Quail Village approximately three weeks ago and have done another treatment this past week.

Cameras

Before the cameras were installed in October 2007, the Board consulted its Attorney regarding the Associations culpability should a camera not work. This information was shared with the residents in 2007 and at this time it seems worth sharing again. The original intent with installing the camera was that their presence is used as a deterrent which they did, crime within the Park dropped significantly. See page 5.

North Austin Community Center

Update- Action Needed

When: Thursday, August 20, 2009 7:00 PM-8:00 PM

Where: Little Walnut Creek Branch Library; 835 West Runberg Lane

This meeting is to discuss the concept of a possible PARD/YMCA joint venture on the proposed recreation center. Representatives of YMCA will make a power point presentation. Hopefully there will also be time for some Q&A after their presentation.

Water Restrictions

If you thought things were looking brown now it's only going to get worse... Understandably the City of Austin has had to place further watering restrictions on commercial and residential properties alike. We are now only able to water once per week.

The on-site office will be closed Wednesday, September 2nd through Wednesday, September 10th. Feel free to leave a general voice mail message at 836-1383 or send an email to hollys@allianceonline.net and your query will be responded as soon as possible.

If you need assistance, please contact Customer Service between 8am and 5pm Monday through Friday at 347-2888.

For after hours maintenance emergencies please call 328-6100.

Aug/Sept. Calendar of Events:

- Tues. 8-18: Monthly Board Meeting at 5pm
- Mon. 8-17: Last day to pay monthly assessment without incurring a late/collection fee
- Thur. 8-20: North Austin Recreation Center Meeting at 7pm Office Closed
- Wed. 9-2 to Wed. 9-10: Office Closed
- Tues. 9-15: Monthly Board Meeting at 5pm
- Thur. 9-17: Last day to pay monthly assessment without incurring late/collection fees



**Love'Em All Pet Care
Pet Care in Your Home!**

Susan Wayman, NAPPS Certified Pet Sitter



To ensure that your heating and cooling system is operating correctly for the season, call **Dee's AC & Heating Service** at 310-0588 for a 14-Point check up procedure for only \$39.95

Welcome New Residents!



We invite you to log onto the Park's web site to familiarize yourself with the community at www.pqchoa.com. You will find the association's governing documents, ACC Request Forms, Newsletters, Insurance Certificates, etc. One of the best ways to ease into community living is to review the associations policies & procedures. If you do not have access to the internet contact the on-site office for assistance.



Elite Towing patrols the Park. If your vehicle is towed you can reach Elite by calling 835-5444.

Vehicles may be towed by the HOA if the vehicle has expired inspection/registration stickers or are inoperable or abandoned (notice is give on for these issues). If towed, the cost for recovery is at the vehicles owner's expense.

If parked in a fire lane/zone, the vehicle may be towed immediately without any warning at eh vehicle owners expense.

Also, if you are parked in your neighbors assigned space or blocking their space or garage your neighbor can have your vehicle towed without notice and at the vehicle owners expense.

Weekly Trash Collection



TDS collects trash weekly on FRIDAYS. We encourage the use of waste bins versus just a bag as an animal could tear open a bag. Trash receptacles may not be placed in the common area before dusk the night before collection and must be out of the common area the same day as collection. If you have an extra large load (i.e. furniture, etc.), please call TDS directly at 421-1360 to arrange this but do not store items in public view until the day you have scheduled your bulk collection.

On-Site Office Information

Office Hours are generally Tues. - Fri. 9 am to 1pm (if you would like to make an appt. please see the contact info below).

Please call 836-1383 or email hollys@allianceonline.net
Fax # 512-836-1550, Web site: www.pqchoa.com



If after on-site office hours please call Customer Service at 347-2888. For after Hours Common Area Maintenance Emergencies only: 328-6100. For all other emergencies call 911.

**Note* : The Park at Quail Creek, HOA, Inc., does not endorse any of these paid for advertisements.*

Gone but Not Forgotten...

Stephanie Harvey served loyally and tirelessly on the Board of Directors for the Park at Quail Creek for 16 years. She served as a Member at Large, Vice- President, and Treasurer. She also served on the Social Committee and on the Insurance Committee. Stephanie was a very vital component of the Board and to the Association, full of endless knowledge and compassion. Stephanie passed on Tuesday, July 14, 2009. Those of us who knew her will greatly miss her; she touched our lives. Even those who only knew her little were affected by the positive effect she had on people. Stephanie made you want to be a better person just by simply spending a few minutes with her and her easy going and kind spirit. To follow is a copy of Stephanie's obituary from the Austin American Statesman; her family relayed very well the kind of person Stephanie was. We wish Stephanie and her family peace.

Stephanie De Ann Harvey, loving wife, mother, grandmother, sister and friend, was liberated from her courageous battle with cancer on July 14, 2009. A Celebration of Liberation will be held at 2:00 p.m. Saturday at Thompson's Harveson & Cole Funeral Home with Rev. Jerry Rahm officiating. Private Entombment: Whispering Waters Mausoleum at Restland Memorial Park, Dallas. In lieu of flowers, Stephanie has requested donations may be given to MD Anderson Cancer Center or a charity of the donor's choice. Stephanie was born in Tulsa, Oklahoma on June 25, 1945, to Alice May Barnes and the late Charles J. Barnes. Stephanie dedicated her life to loving and serving her husband and children, as well as serving the community and her profession. As a longtime regular attendee and member of Crosspointe Church in Austin, she served in many volunteer capacities and was a dedicated member of the "Road Dawgs" small group. As a long time employee of the Texas Municipal League Intergovernmental Risk Pool in Austin, Texas, she served the insurance risk management group as a teammate, leader and mentor. She was a member of the Central Texas CPCU chapter, serving in various leadership positions including Chapter President. Her family and friends remember most her compassion for others, her love of God, her strength in the midst of adversity, and her disarming friendliness and charm and upbeat disposition. Most of all, she unconditionally loved her husband and children. She was preceded in death by her beloved husband, Don R. Harvey. She is survived by her mother, Alice May Barnes; sister, Vivian Barnes Cox of Mineola, Texas; her sons, Dr. James Harvey and wife, Katherine Brown Harvey, of Fort Worth, Texas, Jerry Harvey and wife, Nancy Harvey, of The Colony, Texas and Scott Harvey of Burkburnett, Texas; and grandchildren, Willis Monroe Harvey and Mary Hannah Harvey of Fort Worth, Texas. Thompson's Harveson & Cole, Funeral Home and Crematory, 702 Eighth Avenue Fort Worth, Texas 817-336-0345

Ann Yale was a long-time prominent resident at the Park at Quail Creek. Ann was born and raised in Boston, Massachusetts. She inspired love and joy in everyone she met. She tirelessly gave of her time and energy to help those in need not only as volunteer at her church but at assisted living homes as well. Ann served on the Board many years ago and on the ACC. She was a fine lady who always held her own in neighborly conversations about everything from politics to art, and she always brightened the Association Holiday parties and summer block parties. Ann passed away Monday, May 25, 2009 (Memorial Day) and will be missed by all, may she rest in peace. Unfortunately we could not find an obituary for Ann to share with you.

